

MINISTRY OF TRADE AND INVESTMENT											
GRIEVANCE REDRESS MECHANISM REPORT - NOV., 2024											
S/N	TRACKING NO.	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST (₦)	PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1	MTI/NOV/001	Mrs. Margaret Sunday Edoho, Ibom Traders Association, Esit Eket Chapter	09020664669	4-11-2024	Non-Payment of AKS grant	The Association complained that some of their members who were beneficiaries of the grant has not received the grant	Advocacy	CS Unit, MTI	05/11/2024	The Ministry wrote a letter to the implementing Ministry and they were given directive on what to do so as to receive the grant	Resolved
2	MTI/NOV/002	Mr. Oto-Obong Akpan	08080251820	12-11-2024	Sales Restriction	The person complained that he was restricted from selling in the State Secretariat premise	Advocacy	CS Unit, MTI	13/11/2024	He was advised to contact the office of the Head of Service	Resolved